

# RADIO SPECTRUM MANAGEMENT



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## Ask us a question

If you cannot find what you are looking for on our website then [ask us a question](#) by submitting an online form. We will endeavour to ring you back with a response within four working hours, 8.30am - 5.00pm Monday to Thursday, and 9am - 5pm Friday (except public holidays).

## General enquiries

Our Business Service Centre is the first point of contact for all general enquiries. We are open for your calls 8.30am - 5pm Monday to Thursday, and 9am - 5pm Friday (except public holidays).

### Phone

- Freephone (NZ only): 0508 RSM INFO (0508 776 463)
- International: +64 3 962 2603

Call us now for FREE on Skype! [Learn more about Skype.](#)

[\[link to Skype - call now\].](#)



### Fax

Fax us on +64 4 978 3162

### Email

You may email us at [info@rsm.govt.nz](mailto:info@rsm.govt.nz)

## Media enquiries

For media queries please call the Ministry of Business Innovation and Employment (MBIE) media line on 027 442 2141 or email [media@mbie.govt.nz](mailto:media@mbie.govt.nz).

## Language line

Language line is a telephone interpreting service for Radio Spectrum Management (RSM) clients who speak little or no English. This is a free service to interact with RSM staff while simultaneously talking with an interpreter. Over 40 different languages are available.

To use this service simply freephone 0508 RSM INFO (0508 776 463) or for overseas callers +64 3 962 2603 and request Language line.

## Our addresses

Please ensure all mail is clearly addressed to the relevant section of our business (e.g. Licensing; Compliance; Registrar of Radio Frequencies).

### Postal address

PO Box 2847  
Wellington 6140

### Office location

15 Stout Street  
Wellington 6011

### Address for service

It is recommended that instruments for registration be sent by courier and addressed to:

The Registrar of Radio Frequencies  
Ministry of Business, Innovation and Employment  
15 Stout Street  
Wellington 6011

To contact the Registrar by email [rsmlicensing@mbie.govt.nz](mailto:rsmlicensing@mbie.govt.nz).

## [Report non-compliance](#)

[Read more about Report non-compliance](#)