

## SMART

### Animated tutorial

[Applying for a Radio or Spectrum Licence \[Flash animation\]](#)

In order to run the animated training demo, you will need to ensure that you have the Macromedia Flash Player version 7 or higher installed on your PC. If you can see the animation below, you already have it installed and can view the demo immediately. If you cannot see an animation below, this is either because it has not yet been installed or you have an old version of Macromedia Flash Player. To download the latest version of the player free of charge, visit the [Macromedia](#) website.

### Spectrum Management and Registration Technology (SMART): tutorials and training guides

To view PDF documents you will require the [Adobe Acrobat reader](#). This is available free of charge for most operating systems.

[Online invoices \[41 kB PDF\]](#)

Online invoices are available to clients who have elected to pay for online services by direct debit when setting up their customer details.

### [Renew your licences online](#)

You can select, sort and filter your licences due for renewal, as well as exporting a file for reconciling your licences offline.

### [Becoming a registered user](#)

Learn what the benefits are to becoming a registered user and how to get your User ID.

[Changing registered user details \[62kB PDF\]](#)

Once you have a User ID you need to update details whenever they change. Learn how to update your customer, branch and user details.

[Applying for a spectrum licence \[3.3MB PDF\]](#)

[Applying for a radio licence \[2.7MB PDF\]](#)

[Licence maintenance \[3.4MB PDF\]](#)

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If you still have questions after reading these materials and using the **Help** function in SMART, contact us during business hours on freephone 0508 RSM INFO (0508 776 463) or email us at [info@rsm.govt.nz](mailto:info@rsm.govt.nz). International callers dial +64 3 962 2603.